

Salesforce



This integration requires the following information provided to Dstny

- User
- Password
- Token (*a string of letters and numbers created by Salesforce*)

To get the security token in Salesforce, perform the following steps logged in as the chosen user

1. From your personal settings, enter Reset in the Quick Find box, then select Reset My Security Token.
2. Click Reset Security Token. The new security token is sent to the email address in your Salesforce personal settings

Configuring Salesforce

- The chosen user must have access to the relevant information in Salesforce that is to be searched and shown in CRM Connect.
- When the configuration is saved the connection can be tested with the Test number lookup-function.
- If working the result will show a matching for system "Salesforce".