

TOPdesk



This integration requires the following information provided to Dstny

- URL: *(the customer-specific URL. e.g. <https://dstny.topdesk.net/>)*
- Username: *(login username)*
- Password: *(API password, not login password)*

To create an Application password, Login to Topdesk portal then go to the user settings via the Operator menu, in the top right of TOPdesk -> My Settings Choose 'Add' in the Application passwords block.

A "Create a new application password" popup will open. Fill in the application name and set an expiry date for the password.

Press the "Create" button. The application password will be displayed in the "Copy the application password now" popup.

