Freshdesk

This integration requires the following information provided to Dstny

- **URL:** *(the domain used by the customers Freshdesk instance (i.e. https://companyname.freshdesk.com)*
- **API key:** *(String of letters and numbers generated by the Freshdesk instance)*

Where to find the API key?
1. Log in to Freshdesk Support Portal
2. Click on your profile picture on the top right corner of your portal
3. Go to Profile settings Page
4. Your API key will be available below the change password section to your right