

Zendesk



This integration requires the following information provided to Dstny

- **Username:** (a username of a user with access to read/see contact information)
- **Token:** (a string of letters and numbers generated by Zendesk admin)
- **RemoteUri:** (the adress to the Zendesk instance with /api/v2 added at the end in the format [https://unique\\_subdomain.zendesk.com/api/v2](https://unique_subdomain.zendesk.com/api/v2))
- **WebUri:** (the adress used to access the Zendesk instance in the format [https://unique\\_subdomain.zendesk.com](https://unique_subdomain.zendesk.com))

### Creating and managing API tokens

1. In Zendesk Admin Center, click the Apps and integrations icon in the sidebar, then select APIs > Zendesk APIs.
2. Make sure the **Settings** tab is selected.
3. To create a token, click the **Plus (+)** icon on the right side.
4. To delete a token, click the token in the list, then click **Delete** on the right side.

<https://support.zendesk.com/hc/en-us/articles/4408836402074>

